Karen Wickert

Summary

Software test engineer with experience testing cloud services, APIs, firmware, hardware, and mobile apps. Creatively uncovers issues and bugs to ensure high quality systems for clients.

Skills

Languages: Java, Python, JavaScript, C#, C++, SQL, HTML/CSS Frameworks: JUnit, pytest, Selenium, .NET, Node.js, Mocha Tools: Git, AWS, Jenkins CI/CD, JIRA, PyCharm, IntelliJ, Postman, PagerDuty, Kibana, Allure, SonarQube Test Methodologies: Unit, Functional, Integration, End to End, UAT, Performance, High Availability

Professional Experience

Sonos

Senior Software Development Engineer in Test

- Created strategic test suites and automation to ensure quality of cloud services and player firmware, focusing on voice interaction, subscription entitlement, and settings propagation
- Cooperated with partner companies to provide listeners with the best voice and sound experiences possible
- Planned and documented test strategies and product requirements
- Organized cross-functional meetings about emerging services to speed test development
- Participated in and trained colleagues for on-call shifts for AWS services using PagerDuty
- Communicated across teams and companies with developers, project managers, devops, UX, release engineers, and testers to ensure we met product requirements and KPIs
- Advocated for service engineering best practices

Software Test Manager

- Guided test engineers and SRE to deploy high-quality, robust cloud services including Alexa voice integration
- Met with partner companies to ensure mutual success of partner and Sonos platform integrations

Software Test Engineer / Senior Software Test Engineer

- Led deployments and testing of multi-part cloud-based music software systems to improve quality and reliability, including Spotify app control of Sonos systems
- Triaged incoming bugs from test engineers and beta users across multiple services, teams, and companies

• Collaborated with dev and test teams to release more usable and enjoyable tools, apps, and products

Associate Software Test Engineer

- Tested API-level functionality of developer tools and apps for use with wireless audio systems
- Developed and maintained test automation suites and harnesses for JavaScript tools using Node.js / Mocha / Chai
- Created and updated Selenium Webdriver and SeleniumIO automated tests for user interaction with web services
- Verified iOS, Android, and JavaScript apps and their integration with hardware and software

Foliage

Software Engineer

- Developed next-generation warehouse automation robots by building a C# MSTest suite to guarantee their safety, performance, and reliability
- Instituted interdepartmental processes for managing tests, defects, and documentation to achieve safety certification
- Generated python unittest scripts in a SpiraTest suite for an extreme ultraviolet lithography system

Education

Continuing Education

Artificial Intelligence [Berkeley CS188.1x] • Intro to CS Using Python [MIT 6.00.1x] • Intro to Linux [LFS101x]

BS in Mechanical Engineering

Minor in Music Engineering: Electronic Musical Instrument Design

Relevant Coursework: Data Structures • Cloud & Power-Aware Computing • Discrete Math • Circuit Theory • Senior **Design Project**

Interests

• Music Technology • Interactive Art • Gaming • Writing • Blues and Contra Dancing • Crafting • Gardening

2013 - 2015

2018 - 2024

2015 - 2016

2017 - 2018

Tufts University

EdX

